



January 16, 2008

## **Technical Service Bulletin**

Dear Valued Customer,

Thank you for your purchase and use of INOV8 products. From our inception we have strived to design and build the best possible products, sell them at a fair price and build long-term relationships with our customers. This formula has resulted in thousands of satisfied and loyal customers throughout North America and beyond.

Unlike most companies, INOV8 has always given unlimited technical support to anyone who has ever called for it. With the ever-increasing cost of business however, we find ourselves no longer able to provide this service free of charge.

Effective March 1<sup>st</sup> of 2008, we will be offering free phone technical support for the first year after purchase. Phone technical support will be available after that at a cost of \$185 annually. We will be running a reduced rate for signing up between now and August 31<sup>st</sup> of \$135. Upon purchase you will receive a pin number that you will utilize when calling in. Once your pin number is confirmed you will be connected with our technical support department.

Please take advantage of this introductory offer and purchase before August 31<sup>st</sup>. Thank you again for your business.

Warm regards,

Rebecca Faas  
President  
INOV8 International Inc

*Our Mission:*

INOV8 International Incorporated exists to provide products of superior quality specifically designed for the challenges of burning alternative fuels in a reliable and clean manner, with unsurpassed safety, while positively impacting our environment. We are committed to enabling cost effective, uncompromised technological solutions, to meet the needs of our customers in a professional, efficient and competitive manner.